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Talk to Us

If you need support regarding a TracFone Wireless, Inc. product or service, are interested in becoming a partner or need to reach our corporate office, please reach out to the following departments as follows:

Corporate Contact

TracFone Wireless, Inc.
9700 N.W. 112th Avenue
Miami, FL 33178
media@tracfone.com

Support by Brand

Straight Talk Wireless

Support: 1-877-430-CELL (2355)
SIM Customers: 1-855-222-CELL (2355)
Home Phone: 1-800-299-7784

[Straight Talk Wireless on Facebook](#)
[Straight Talk Wireless Forum Support](#)

Tracfone

Support: 1-800-867-7183

[Tracfone on Facebook](#)
[Tracfone Forum Support](#)

SIMPLE Mobile

Support: 1-877-878-7908

[SIMPLE Mobile on Facebook](#)

Total by Verizon

Support: 1-866-663-3633

[Total by Verizon on Facebook](#)
[Total by Verizon on Twitter](#)

SafeLink Wireless

Enrollment and Plan Changes Support: 1-800-723-3546
Technical Support ONLY: 1-800-378-1684

Walmart Family Mobile

[Walmart Family Mobile on Facebook](#)

NET10 Wireless

Support: 1-877-836-2368
SIM Customers: 1-855-333-CELL (2355)

[Net10 on Facebook](#)
[Net10 on Facebook \(Spanish\)](#)
[Net10 Forum Support](#)

Page Plus Cellular

Support: 1-800-550-2436

[Page Plus on Facebook](#)

GoSmart Mobile

Support: 1-877-582-7788

GoSmart Mobile on Facebook

Clearway Wireless
Support: 1-844-442-5327

America's largest prepaid, no-contract wireless service provider.



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Brands

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SIMPLE Mobile English Spanish	Total by Verizon English Spanish
SafeLink Wireless English Spanish	Walmart Family Mobile English Spanish
NET10 Wireless English Spanish	Page Plus Cellular English
GoSmart Mobile English Spanish	Clearway Wireless English

Contact

TracFone Wireless, Inc.
9700 N.W. 112th
Avenue
Miami, FL 33178
media@tracfone.com
Lifeline Program
Information
1-800-723-3546
(SafeLink)
1-800-973-9716
(MyFamilyMobile)
Verizon Migration
Program Information
1-888-899-8789
(California)
1-866-667-6437
(Non-California)

Policies & Notices

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[Unlocking Policy](#)
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